

### UNIVERSITY OF LINCOLN

## Accommodation Application Guide

# Getting Started

This helpful guide has been designed to help walk you through each step of submitting an accommodation application, for a Universitymanaged room, at the University of Lincoln.

Before getting started, you will need to have the following:

### 1) Student ID Number

You will need your 8-digit student ID number; this can be found on your course offer letter, or at the top of emails from the University relating to your offer.

### 2) Firm Choice

You must have made the University of Lincoln your firm choice on UCAS to apply for accommodation, giving enough time for the system to update before making an application.





# Finding The Booking Portal

Once you have accepted your course offer to study at the University of Lincoln, you will receive our 'Apply for Accommodation' email.

Due to system updates, this email can take up to three working days to come through.

Make sure to check your SPAM folder if you have not received the email in your main inbox.

Still not received an email? The Booking Portal can be found on the University website or be scanning the QR code.







## UNIVERSITY OF LINCOLN

Applying for Accommodation

### 1) Home Page

If this is your first time applying for accommodation, you will need to create an account. Click on the "Register" or "New User" button to be taken to the registration page.

#### 2) Registering Your Account

If you receive an error message, make sure to clear your cache and cookies on your web browser.

If you already have an Accommodation Account, you can log in here.





#### 2) Registering Your Account

Enter your personal details, making sure to not copy and paste into the fields, as this can leave blank spaces.

We recommend using your personal email address, and not a school email as this will be used to contact you about your accommodation, right up to the day you collect your key.

VERSITY OF Home		Register	Lo
REGISTER AN	ACCOUNT		
Please complete the fields b	elow to create your account.		
To help make your application	n as smooth as possible, we would advise the following:		
<ul><li>Ensure that you are us</li><li>Do not copy and paste</li></ul>	ing your University Applicant/Student ID, and not your UCAS ID number. your information into the text boxes, as this may carry an extra space that will cause the registration to fail.		
Student ID: *			
First Name: *			
Last Name: *			
Date Of Birth: (eg. DD/MM/YYYY)	06/02/2006		
We understand that many a address to register on the si application and send import	plicants will be supported by their school or college to make their University application and often use their school or college email te. Please make sure that you use your personal email address that you have access to, as we will use this email to process your ant updates during the application process and throughout your stay in accommodation.		
A Validation code will be ser add <u>accommodation@lincolr</u>	t to your email address, which you will need to enter to complete your account registration for accommodation. We advise that you <u>.ac.uk</u> to your email contacts/safe senders list otherwise the code may get send to your spam/junk folder.	l.	
Your password needs to be a password to log onto the Ac	t least 6 characters long and contain a combination of upper case letters, lower case letters and numbers. You will need this commodation Booking Portal.		
Email: *			
Repeat Email			
*			
Password: *			
Repeat Password: *			
	Cancel Next		



### 3) Registration Email

Once you have registered, you will be taken to the "Validation Code" screen, where a code will be sent to you via email.

You will need to enter the Validation Code to complete your registration.

UNIVERSITY OF Home	0 •	ccount + Log Off
Validation ( Thank you for registering, folder. Validation Code:	Code We have sent a validation code to the email address you provided. If you have not received this code please check your junk/spam	

Registration for the Accommodation Bookings system at the University of Lincoln



Dea

University of Lincoln <accommodation@lincoln.ac.uk>



\_\_\_\_\_

Applicant ID:

Your registration for the Accommodation Bookings system at the University of Lincoln has been successful.

Please find below your validation code which will verify your account.



You will only need to enter this code when logging in for the first time.

Once you have verified your account, you will be able to complete and submit your application for accommodation.

If you have any questions, please email us on accommodation@lincoln.ac.uk, or call us on 01522 886231.

Accommodation Services University of Lincoln



#### 4) Accommodation Dashboard

This is your Accommodation Dashboard.

From here, you can:

- Apply for Accommodation
- View your Accommodation Application process
- Update and view your Direct Debit
- Contact Us for support





### 5) Accommodation Type

On this screen, you will need to select the type of student you are.

- New Undergraduate: You are a new student, and it will be your first-year studying.
- Returning Undergraduate: You are currently enrolled and are returning for a new year of study.
- Semester Only/Part Year Study Abroad: you will be studying at the University of Lincoln for One Semester only.
- **Postgraduate:** you will be studying a Postgraduate course.
- Semester B Postgraduate: you will be a
- Semester B entry Postgraduate student.

Part Year Study Abroad

Semester B Postgraduate I will be a semester B entry postgraduate student.





New Undergraduate

This will be my first year studying an

Se

Select





### 6) Session

The "Session" is the academic year of study that you will be needing accommodation for.

Click on the session you are needing accommodation. For September 2024 bookings, select 2024 – 2025.

You can stay in University-managed accommodation for each year of your studies.





### 7) Accommodation Developments

On this page, you will be able to view the six accommodations. Select the "More Information" button for further information.

You can select to see/unsee when a development's application limit is reached.

Select the "Site" tab to filter accommodation by location and room type.

UNIVERSITY OF LINCOLN HOME New A	pplication Search Dashboard	Account 👻 Log Off
Site:	Search	
Room Type: 💽 Show Preferences with Application Limit Reached Search	St Marks Student Village Situated on St Marks - 1222 Bedrooms - En-Suite Rooms Room Type • En-Suite Accommodation Periods • Semester B	nformation
	Lincoln Courts @ Brayford Student Village Situated on the University Campus - 715 Bedrooms - En-Suite and Non En-Suite Rooms	
	Room Type • Non En-Suite • En-Suite Accommodation Periods • Semester B More II	nformation
	Lincoln Courts Value @ Brayford Student Village Situated on the University Campus - 322 Bedrooms - En-Suite and Non En-Suite Rooms	



#### 8) More Information and Applying *Part One*

Once you have clicked on the "More Information" tab, you can see the location of the development alongside facilities and images.

Scan the QR code below to view 360 Accommodation Tours.







#### 9) More Information and Applying Part Two

Some developments will have different room types. Check which one is right for you, then click the "Apply" button on the right.

You can apply for different room types of the same development if you wish.

You will need to have select four rooms, in preference order, to continue the application.

Room Type	Accommodation Period		Start Date	End Date	Total	
Classic En-Suite	Semester B 🗸	•	21/01/2024	02/06/2024	£2,831.00	Apply
Deluxe En-Suite	Semester B	•	21/01/2024	02/06/2024	£3,078.00	Apply



#### **10)** Preferences

Once you have selected enough choices of developments, the "Next" box will become visible, allowing you to move onto the next page.

You can select the same development more than once, with different room types.

Select the "Move Up" or "Move Down" buttons to change your preference order.

Preferences							
You have added the maxim	um number of prefere	nces, you must delete one befor	e you can add and	other.			
These are your selections in o You will need to put down sev Once you have submitted you	order of preference. Yo veral accommodation o ur application, you will	u can adjust the order of prefere ptions, until the "Next" button a no longer be able to change the	ence using the mo ppears. order of your prel	ve up/move down	n buttons in the orde	r column.	
Area	Room Type	Accommodation Period	Start Date	End Date	Order	Delete	
Valentine Court	Classic En-Suite	Semester B	21/01/2024	02/06/2024	Move Down	Delete	
St Marks Student Village	En-Suite	Semester B	21/01/2024	02/06/2024	Move Up	Delete	
Add Another Next							
Contact us: A: University of Lincoln, T: +44(0)1522 896 300	, Brayford Pool, Lincoln	, LN6 7TS		Follow us	So		



### 11) Further Details

On this page you will be able to select your preference of gender allocation.

You are encouraged to share details of any medical conditions that may affect your accommodation allocation, here also.

When you are happy with your choices, please select "Next" to move on to the next screen.

#### LINCOLN New Application **Further Details** Please answer the following questions which will assist us when allocating your accommodation Please note: When allocating accommodation, we are unable to guarantee that we will be able to accommodate all reguests and preferences. Should you have any questions regarding how your requests and preferences will be treated, please email accommodation@lincoln.ac.uk If you wish to specify additional preferences like friend requests or preferences within a building (e.g. if you wish to be placed on the ground floor etc.) then you will be able to do this when you accept your offer of accommodation. If you are allocated to university managed accommodation then you will be able to add this during the online accommodation agreement acceptance. Preferences Please select your preference of gender within your apartment: Prefer Mixed Gender Attributes Do you have any medical Yes (please state) condition/disability that may affect your allocation of accommodation <sup>3</sup> Next Contact us: Follow us: f A: University of Lincoln, Brayford Pool, Lincoln, LN6 7TS T: +44(0)1522 886 300

F: accommodation@lincoln.ac.uk

### DO MORE. BE MORE.



Account - Log Of

#### 12) Application Summary

On this page you can view your Accommodation Application.

To make any changes, please select the "Edit" button.

Once you are satisfied with your Accommodation Application, please select "Submit" to go to the final submission page.

#### APPLICATION SUMMARY

Below are the details of your accommodation application

Application Id 82740	
Session 2022-2023	
Pathway: UK Student	
Application Date 03/02/2022	
State Complete but not Submitt	e
Payer Category New Undergraduate Stude	łn
Course Type Undergraduate	
Gender Preference Prefer Mixed Gender	

iorit	y Area	Room Type	Accommodation Period	Start Date	End Date	Periods
	Lincoln Courts @ Brayford Student Village	En-Suite	46 Weeks	25/09/2022	13/08/2023	Show
	St Marks Student Village	En-Suite	46 Weeks	25/09/2022	13/08/2023	Show
	Cygnet Wharf @ Brayford Student Village	En-Suite	40 Weeks	25/09/2022	02/07/2023	Show
	The Gateway @ St Marks Student Village	En-Suite	46 Weeks	25/09/2022	13/08/2023	Show
ribut	tes					Edit
ow a	re the attributes you have chosen for your applica	tion.				
me					Answer	Comment





#### **13) Submit Your Application**

Read the information thoroughly, including the Privacy Notice.

When you are ready, you will need to tick the box confirming that you have read the Privacy Notice.

You can then submit your Accommodation Application.

#### UNIVERSITY OF

 $\mathbf{COLN}$  Home New Application Search Dashboard

Account - Log Off

#### SUBMIT APPLICATION

To submit your application, please tick the box to confirm that you have read the Privacy Notice and click the 'Yes' button below.

If you do not wish to submit your application at this time, please click the 'No' button below to save the application as 'Complete But Not Submitted' and you will be able to log in at a later date to submit the application.

You will be able to adjust the order of your preferences while your application is at the 'Complete But Not Submitted' state. Once you have submitted your application, you will no longer be able to change the order of your preferences.

Please note: The date your application is received is recorded when you submit the application and not when it is at the 'Complete But Not Submitted' state.

□ I confirm I have read the Privacy Notice. Privacy Notice



Contact us:

A: University of Lincoln, Brayford Pool, Lincoln, LN6 7TS T: +44(0)1522 886 300 E: accommodation@lincoln.ac.uk





#### 14) Application Submitted

You have submitted your Accommodation Application.

Remember to check your emails, as within three working days you will receive an email from Accommodation Services asking you to accept your offer and secure your Accommodation.

#### **Application Submitted**

Thank you for submitting your application for accommodation.

Please click here to return to the dashboard to review your applications.

If you would like to find out further information about the accommodation application and allocation process at the University of Lincoln then please visit <a href="https://accommodation.blogs.lincoln.ac.uk/accommodation-journey/">https://accommodation.blogs.lincoln.ac.uk/accommodation-journey/</a>

For Prospective first year students applying for September, please note that you will not receive any further correspondence regarding your accommodation application until August and your application will stay in the 'awaiting verification' state until this time. Please don't worry, this is completely normali

If you have any further questions then check out our F.A.Q section on our accommodation blog <u>https://accommodation.blogs.lincoln.ac.uk/frequently-asked-guestions/</u>





## UNIVERSITY OF LINCOLN

Accepting Your Room Offer

#### 1) Check Your Email

Within three working days of making an accommodation application, you will receive an email from Accommodation Services offering you a place in a University-managed accommodation.

There will be a deadline, specified on the email, to how long the offer is valid. If this time is exceeded, you will need to apply again.

To begin the process of securing your room, click on the 'Accommodation Booking Portal' link. Dear [PV:FORENAME] [PV:SURNAME],

#### Student ID: [pv:studentid]

Thank you for your application for accommodation. We are pleased to offer you a place in University managed accommodation. You can now log into your account to view and accept the offer as well as make an initial payment if necessary.

Please login to your <u>Accommodation Booking Portal</u>, select 'Dashboard' at the top of the page, view the offer and follow the instructions provided.

This offer is valid for 5 days. You must accept the offer within this time and, if necessary, make an initial payment to secure your place in halls.

If you are not happy with your offer, please contact us as soon as possible to discuss your options. If your preferred option is fully offered, you can request to join a waiting list. However, you would need to reject your current offer which will then be offered to another student. We can't guarantee that a room will become available but we do receive cancellations and you may still be successful in your first choice of accommodation.

If you have any questions regarding your offer of accommodation, please contact us at <u>accommodation@lincoln.ac.uk</u> or call us on 01522 886300.

We look forward to welcoming you to the University of Lincoln!

Accommodation Services University of Lincoln



### 2) View Your Offer

On the Booking Portal dashboard, select 'View' to see your accommodation offer.

Your room offer will be listed next to the year of study section you chose in the application stage, as seen in the image. The contract length will also be displayed here.

Click 'Accept' to proceed to the next step of securing your room.

2023 Summer	You have no bookings or applications for this session
	We are waiting for you to accept your room offer. Accept
2023-2024	St Marks Student VillageRoom Offer made 06/02/2024, Awaiting ResponseArriving 17/09/2023Application allocated 06/02/2024Departing 04/08/2024Application allocated 06/02/2024
2022-2023 Car Parking	You have no bookings or applications for this session
2022 Summer	You have no bookings or applications for this session
2022-2023	You have no bookings or applications for this session



### 3) Room Offer Summary

This page shows a summary of the room offer that you are about to accept.

Once you have read the offer type and are happy, click the 'Next' button.

Next



### 4) Key Information

It is important to read the key information detailed on this page, ensure you are happy with your room selection, and complete the process before the offer expires.

Offer	2 Key Facts     3 Terms & Conditions     4 Notes     5 Payment Arrangements     6 Finish
Please read the following	g before continuing
Before deciding whether Conditions for Student A	to accept your offer of accommodation, please check you are happy with all the details of the offer and the Standard Terms and ccommodation provided by University of Lincoln (which we call the "T&Cs").
The information in this o willing to make that com	ffer and in the T&Cs will form the basis of a legally binding contract between you and the University, so please make sure you are imitment before you accept.
If you decide not to acce	pt, please tell us as soon as you can, so that your place can be offered to another student.
You will need to confirm	your acceptance of this offer in order to secure your accommodation.
Don't delay!	
If you have not accepted wanted to live in University	I the offer by the expiry date shown in the previous 'Summary' section, the offer will expire. You would then need to re-apply if you sity accommodation.
Now is a good time to ch	neck our <u>website</u> to make sure this offer is right for you.
Please click 'Next' below	to progress to the 'Terms & Conditions' section.
Cancel Back	Next



#### 5) Terms and Conditions

Take time to read through the Terms and Conditions, and the Privacy Notice, contacting the Accommodation Services team to ask anything you are unsure of.

By ticking the 'Electronic Signature', you are accepting the Accommodation Contract and agreeing to the Terms and Conditions. This is an electronic signature. You will be legally bound to them once you have accepted the offer.

	1 Offer	2 Key Facts	3 Terms & Conditions	4 Notes	5 Payment Arrangements	6 Finish
e term	s and conditio	ns of your booking				
ase rea riod du	ad the T&Cs in ring which to (	i full before accepting	], because you (the occupant) w ter you accept. However, if you a	ill be legally bound are a student with	d by them once you accept this offe a conditional offer and you do not	er. There is <u>no</u> cooling-of join the University, you w

period during which to change your mind after you accept. However, if you are a student with a conditional offer and you do not join the University, you will be released from your contract and all obligations will cease. If there is anything in the T&Cs you don't understand, ask someone with experience of renting to help you, or contact the Accommodation Office at accommodation@lincoln.ac.uk, before accepting.

It is recommended that you print a copy of this offer and the T&Cs for your own records. You can do this once you have accepted your offer in the 'Dashboard' and clicking 'View my Contract' and 'Terms and Conditions'.

#### Checklist

- Happy with the details given in this offer?
- Have you read the T&Cs?
- Asked for help if needed?
- Are you ready to make your first payment?

#### How to accept this offer

If you accept the terms of the offer and the T&Cs (click the link below to view), tick the box below and click the 'Accept and Sign' button at the bottom of the page. This will take you to the 'Payment Arrangements' section.

Your offer will only be accepted once you have completed the payment arrangements.

#### Terms and Conditions

Privacy Notice

#### Electronic Signature

By ticking this box and clicking 'Accept and Sign', you agree to sign this contract using an electronic signature and agree to our terms and conditions. You confirm that you are **end to be and you are logged** into this page using **Series to be and the series**. We will send you a copy of these terms and conditions by email, and we will store a secure and non-editable copy of them. You can access these documents at any time by logging into this portal and retrieving your contract details from your dashboard. The documents we send and store include a summary of your contract which confirms the date and time you have accepted this offer.







### 6) Share Requests

In this free text box, you can put down the full name and Student ID number of people that you know that you would like to live with. All students must list each other's names to be considered.

This cannot be guaranteed but will be considered when allocating rooms.

Click the 'Next' button to continue.

Offer hare Requests	2 Key Facts	3 Terms & Conditions	4 Notes	5 Payment Arrangemen	ts 6 Finish
ease enter the full name be placed in the same a for friend requests to be here possible, the Unive	and the University of I partment with in the b taken in to considerati rsity will take these int	incoln Student ID numbe ox below. on then all students must o account when allocating	er of the student/s livir t specify each other's r g to specific rooms, bu	ng in the same hall of residen names. t please note that we cannot	ce as you who you would like guarantee that we will be abl
ulfil any of these additi	onal accommodation p	references.	g to specific rooms, bu	t please note that we cannot	guarantee that we will be abi



### 7) Payment Arrangements

This page shows the type of payment arrangements that can be set up for paying for your accommodation.

Select the option that suits you but, take note that this cannot be changed once submitted.





### 8) Payment Details

Enter your payment details on this screen.

This card will be used to pay for your accommodation fees.

You must have a personal bank/building society account to create a Direct Debit Instruction.

The bank account does not need to be in the name of the person booking the room.

Click 'Next' to continue.

#### Direct Debit Details

You must have a personal UK bank/building society account to create a Direct Debit Instruction.

These bank details must be completed by the account holder. If you are not the account holder (for instance a parent is paying) please ask the account holder to complete this screen. If the account holder is unavailable you must not complete this page on their behalf. You should contact the finance department on 01522 803120 to make an alternative payment arrangement.

If the account is a joint account that requires BOTH signatures you will not be able to setup the direct debit using the form below. Please contact the finance department on 01522 803120 to make an alternative payment arrangement.

When you have completed the Direct Debit setup an e-mail confirming the details of the direct debit will be sent to the e-mail entered on the form below and the web portal e-mail address (This will be the students login e-mail).

The confirmation e-mails sent will include bank details (including account name, sort code, last 4 digits of the account number and bank name and address) and also the payment details.

For queries please e-mail the finance department at directdebits@lincoln.ac.uk or call 01522 803120.

	$\Box$ I am the only person required to	authorise debits from this account
Surname	Account Holder Surname	
Firstname	Account Holder Firstname	
Account Name *	The name of the account	
Address Line 1 *	The address of the account hold	
Address Line 2		
Address Line 3		
Address Line 4		



### 9) Finish

Before your arrival, you will be asked to complete the online induction.

Notifications that the induction, and arrival information, are live will be sent via email .

Click the 'Finish' button to complete securing your room in University-managed accommodation.

Offer     Key Fi Information	acts 3 Terms & Condition	A Notes	<b>5</b> Payment Arrangements	5 Finish
rival you will be asked to com then chose your date of arriv ations to complete induction a	plete an online induction process. al and print your arrival instruction and online check-in will be sent to y	is and arrangements. You shortly before the sta	art of your contract.	



#### 10) Acceptance Email

You will receive an email confirmation that you have accepted your room offer for your accommodation at the University of Lincoln.

There is a link to join our UniBuddy community where you can meet people staying in your new home-from-home.

Arrival instructions, the induction, and what Block/Apartment/Room will come via email later in the year.

#### Dear [PV:FORENAME] [PV:SURNAME]

#### Applicant ID: [pv:studentid]

Thank you for accepting your accommodation at the University of Lincoln.

Please note, this email applies to accommodation only and does not confirm the acceptance of a course offer.

Information, including arrival instructions and what to bring with you to your accommodation will be sent to you prior to arrival.

We look forward to welcoming you to the University of Lincoln. Follow us on social media to find out the latest news and updates as we get ready to welcome you! Why not join our UniBuddy community and meet people staying in your new home-from-home.

#### Unibuddy | University of Lincoln

#### **Residence Life**

Our ResLife Team are here to support you throughout your stay in university-managed accommodation. Residents can contact the ResLife Team form 6pm-12am every night.

Tel: 01522 835550 Email: <u>Reslife@lincoln.ac.uk</u>

Accommodation Services University of Lincoln





## UNIVERSITY OF LINCOLN

W: Lincoln.ac.uk/accommodation E: Accommodation@Lincoln.ac.uk T: 01522 886 300